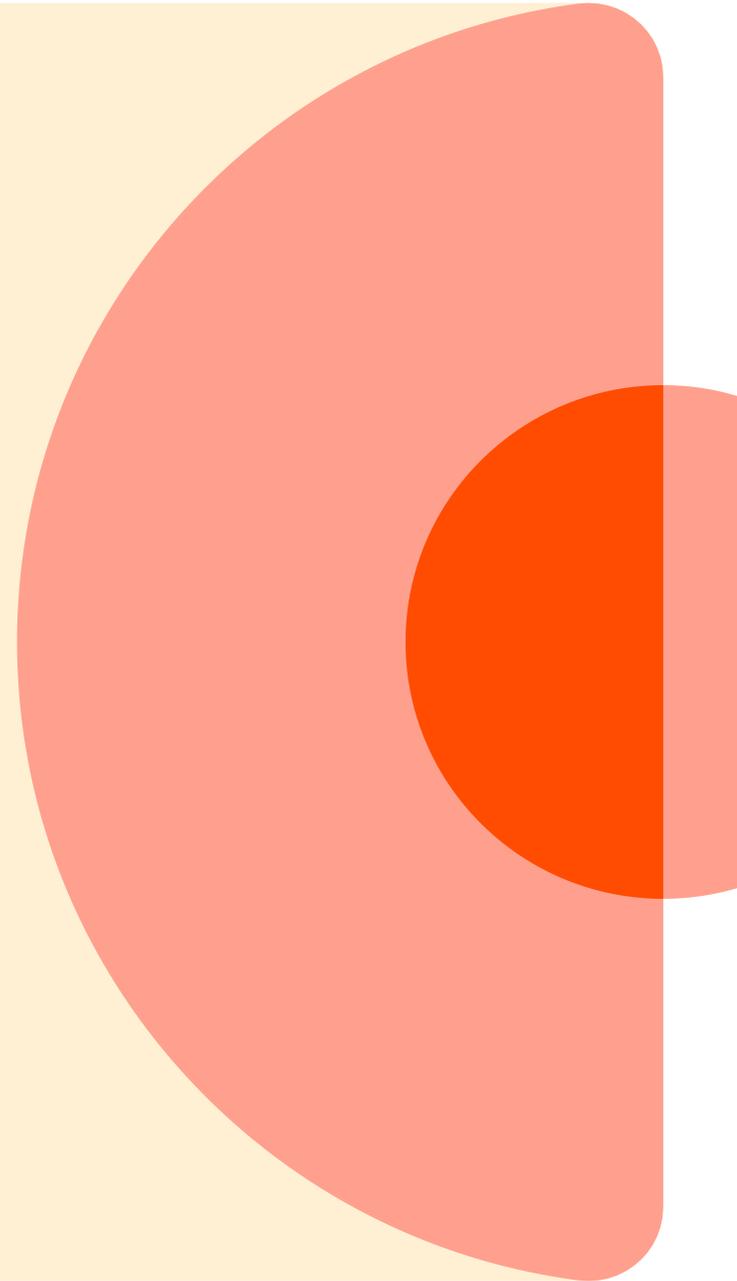
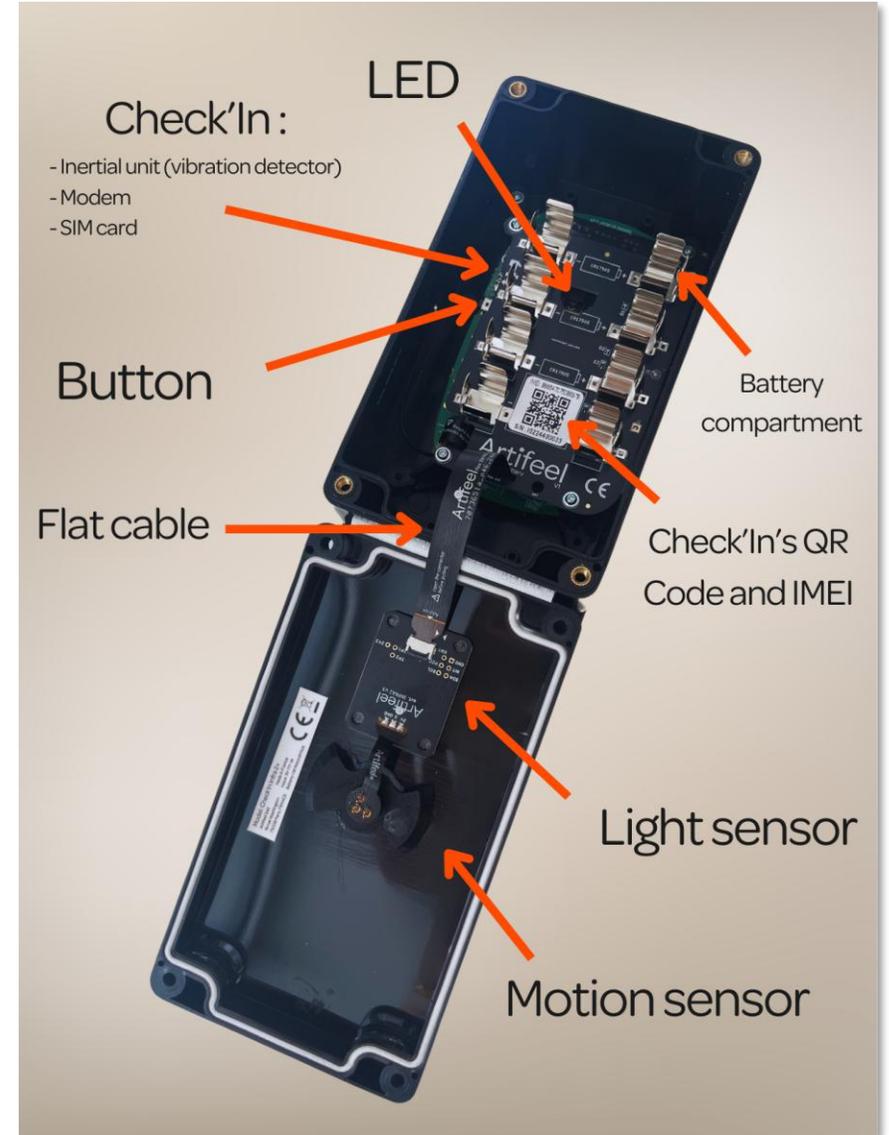
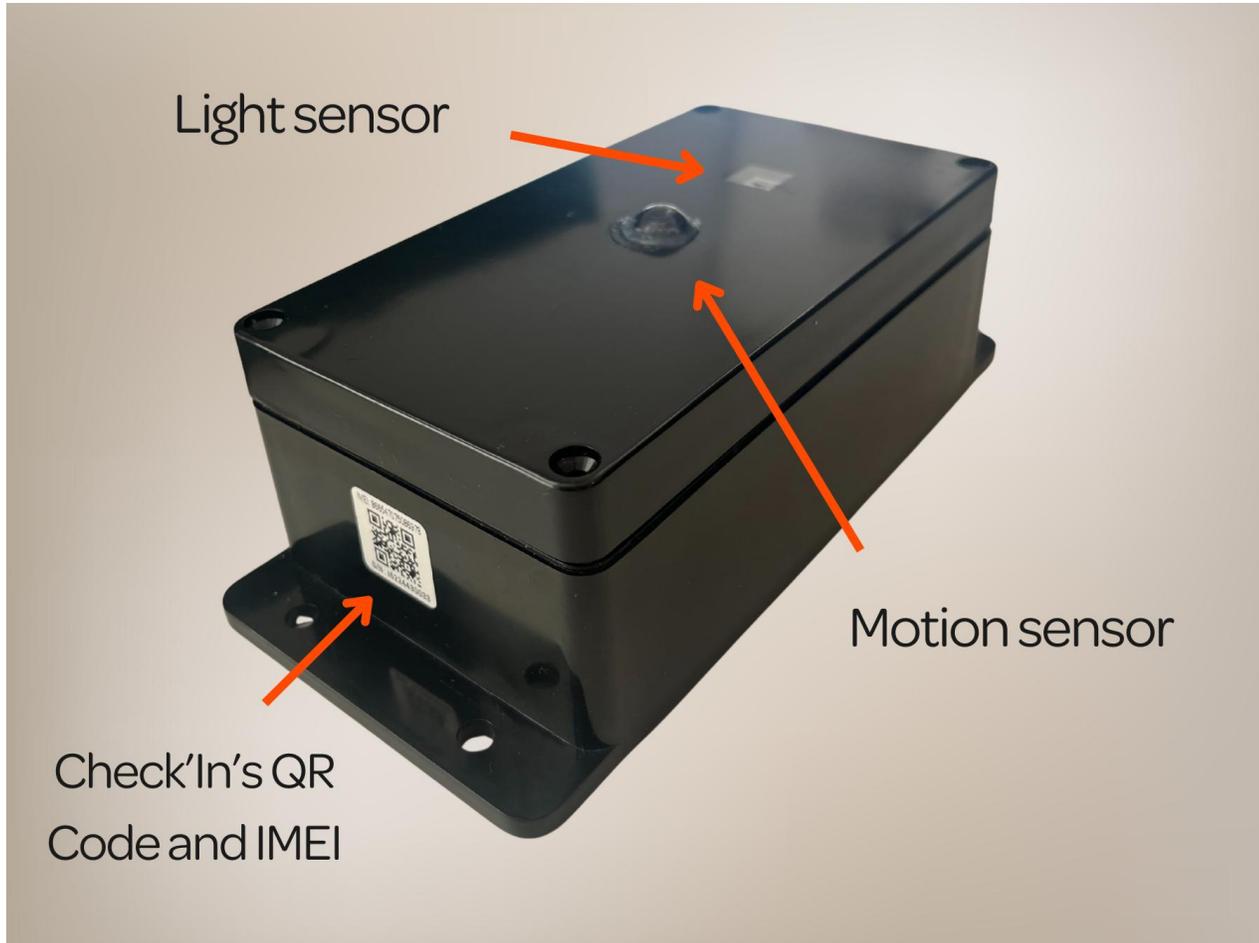


# Artifeel

## **Installation guide for the Check'In Infra 2+ box**



# Introduction: Presentation of the Check'In Infra 2+



# Step 1: Creating an account

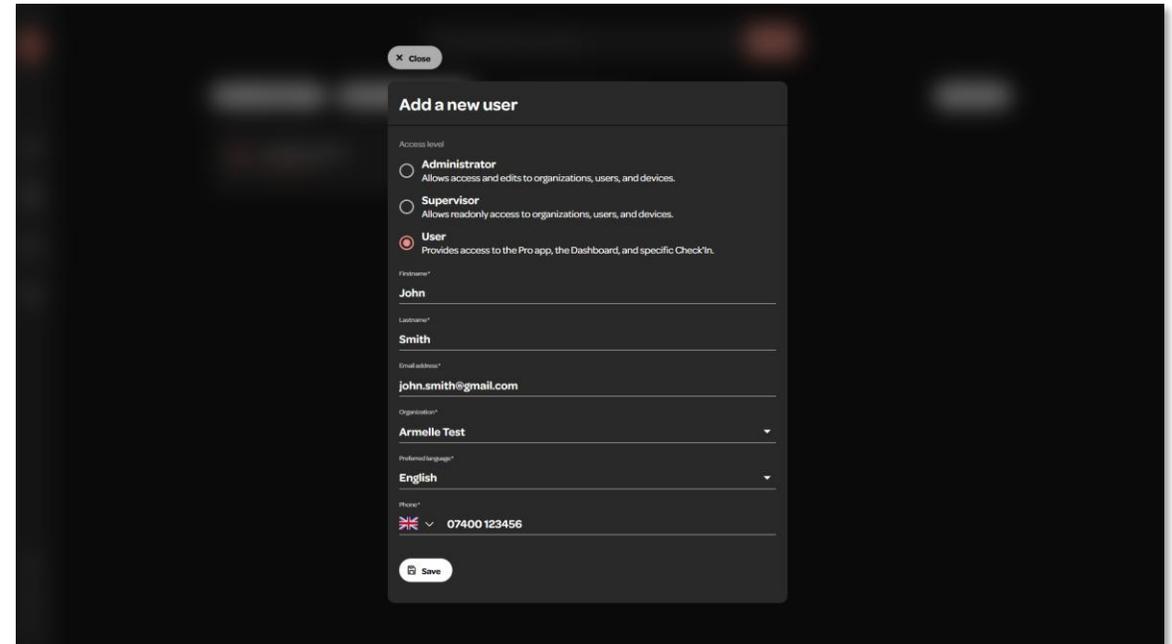
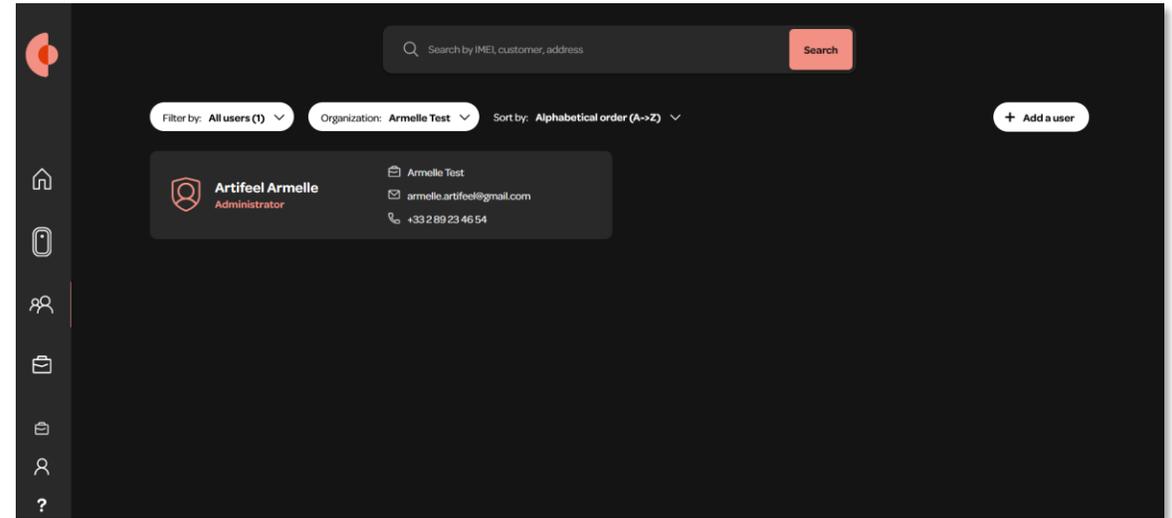
First of all, each person must create a Pro account to access the Check'In Pro app and install the Check'In devices.

To do this, an administrator must log in to the Pro Dashboard: <https://dashboard.artifeel.com/en>

If you are an administrator, go to the '**Users**' menu. Click on the '+ **Add a user**' button.

Fill in the requested information: installer's access level, first name, last name, email, organisation or sub-organisation they are affiliated with, phone number. Then click '**Save**'.

The installer will then receive an email inviting them to create their account. This account (email + password) will be used to log into the Check'In Pro app.



## Step 2: Download the Check'In Pro application

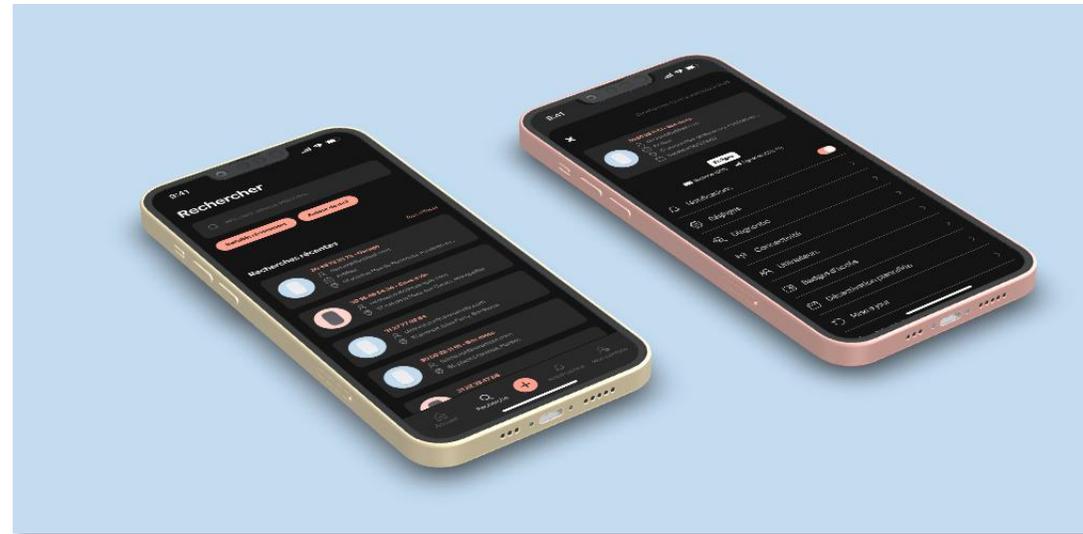
Download link for the Check'In Pro application for Android:

<https://play.google.com/store/apps/details?id=com.artifeel.checkin.pro&hl>

Download link for the Check'In Pro application for iOS:

<https://apps.apple.com/us/app/checkin-pro-by-artifeel/id6448950894>

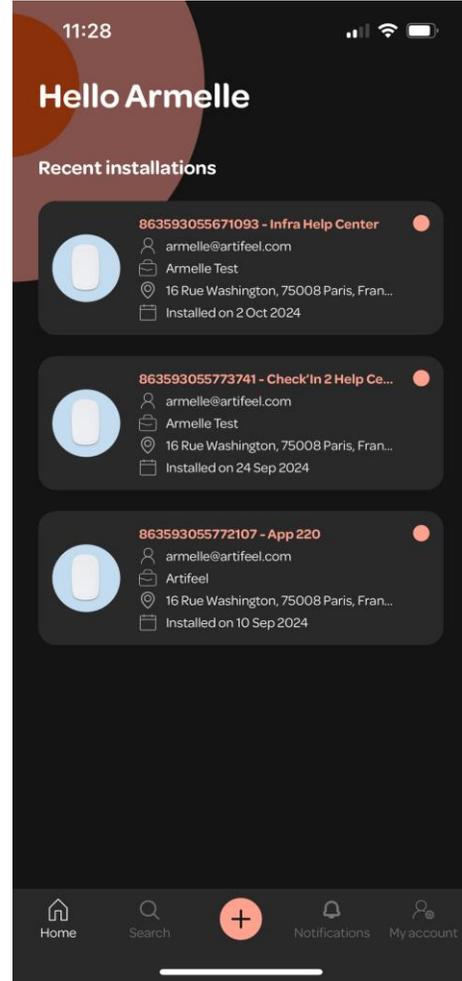
If you are unable to click on the link, search for "**Artifeel**" in the search engine of the Play Store or the App Store. Then, select the "**Check'In Pro**" application.



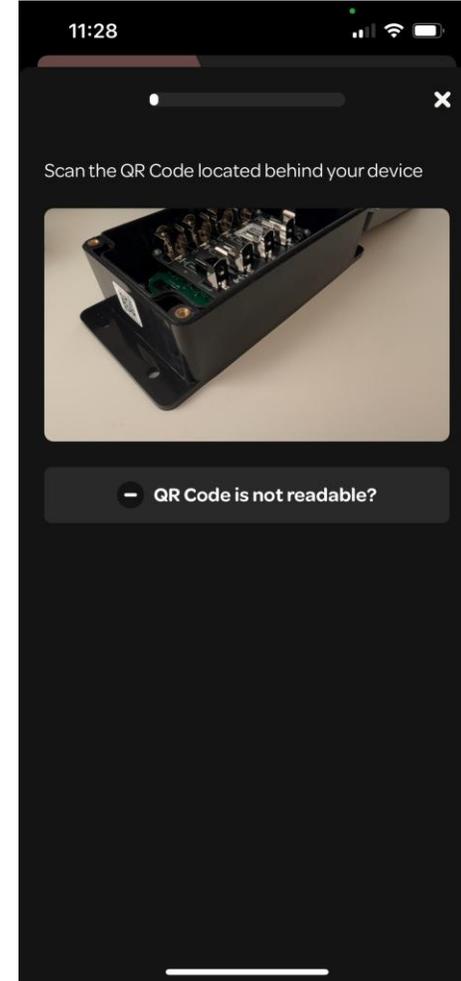
# Step 3: First steps in the Check'In Pro application



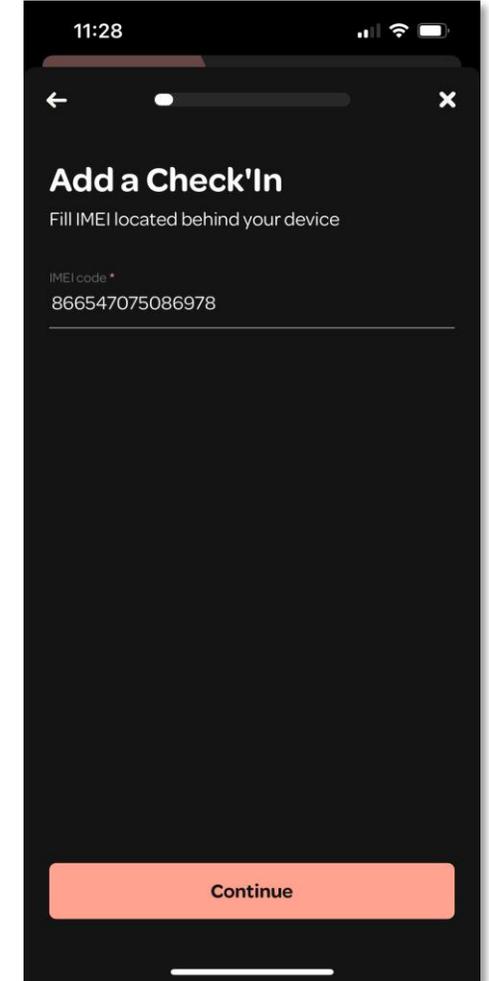
Tap on 'Sign in'



Tap on the '+' icon



Scan the QR Code of the Check'In Infra 2+



Tap on 'Continue'

## Step 4: Configuration of the Check'In Infra 2+

11:29 866547075086978

### Configuration

Give the Check'In a name.

Check'In Name \*

Help Center Infra 2

Continue

Give a name to the Check'in Infra 2+

11:29 866547075086978 - Help Center Infra 2

### Configuration

What type of infrastructure are you planning to install Check'In Infra on?

Telecom room

Other infrastructure

Continue

Select the type of infrastructure for the opening

11:29 866547075086978 - Help Center Infra 2

### Configuration

Where is the infrastructure located?  
We need this information to fine-tune our detection parameters.

On the road

Other

Continue

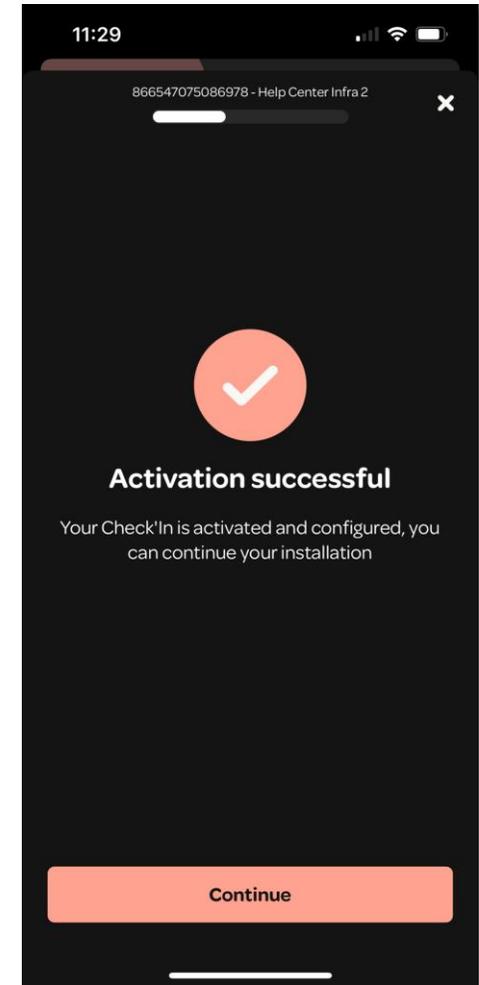
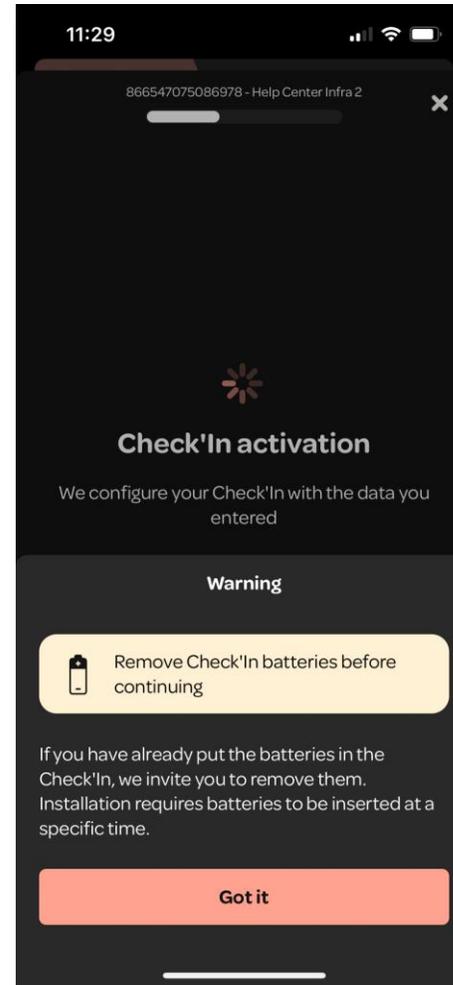
Select the type of location where the opening is situated

## Step 5: Activation of the Check'In Infra 2+

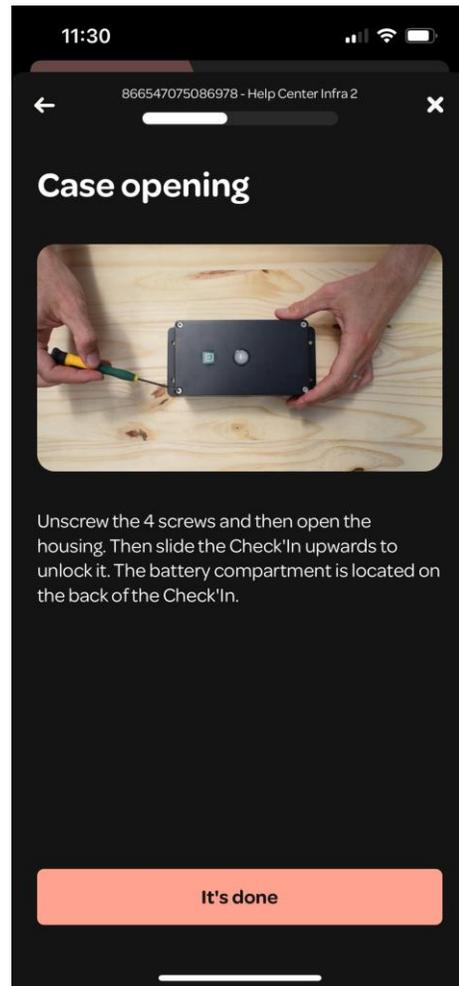
The Check'In Infra 2+ will now be created on the Artifeel server.

⚠ In the meantime, ensure that **the batteries are not inserted** into the device (you will be asked for this later).

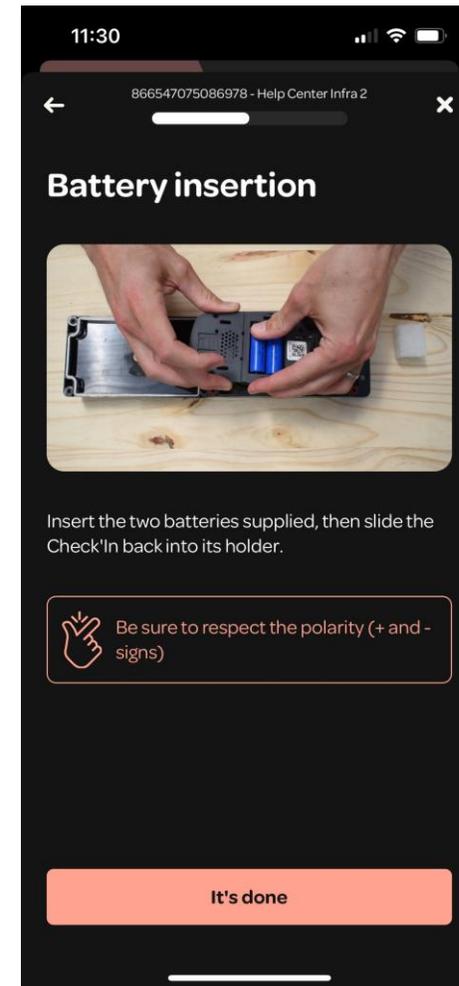
Once the activation is successful, tap on **'Continue'**.



# Step 6: Turning on the device

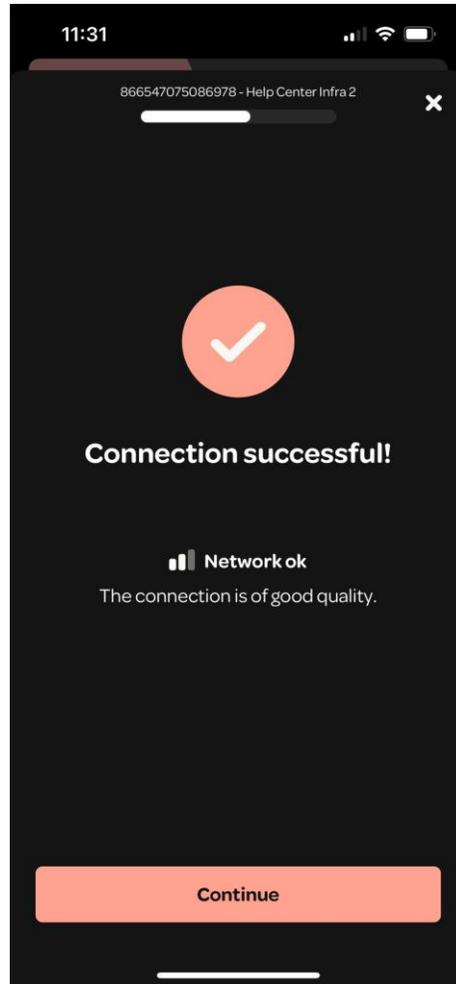
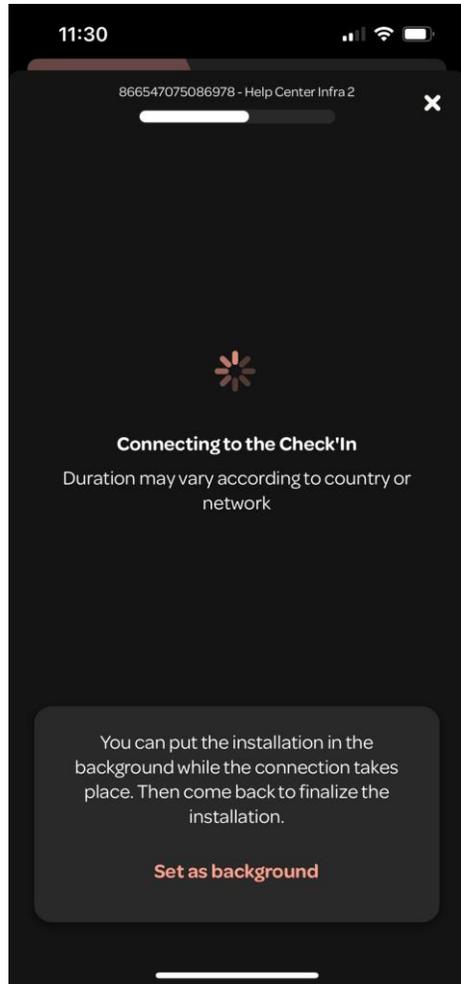


Open the case as shown in the video



Insert the four provided batteries, ensuring to respect the polarities (+ and -)

## Step 7: Connecting the Check'In Infra 2+ to the network



After inserting the batteries, the LED of the Check'In Infra 2+ will blink **slowly in white**. This indicates that the Check'In Infra 2+ is searching for a network. Once the connection is established, tap on '**Continue**'.

⚠️ The connection may take up to 10 minutes. If, after this time, your Check'In Infra 2+ does not emit a white light, reset it. To do this, press the small button located on the right side of the Check'In Infra 2+ for about 9 seconds. The LED will light up red, and you will need to release the button. If the LED does not light up red, repeat the procedure.

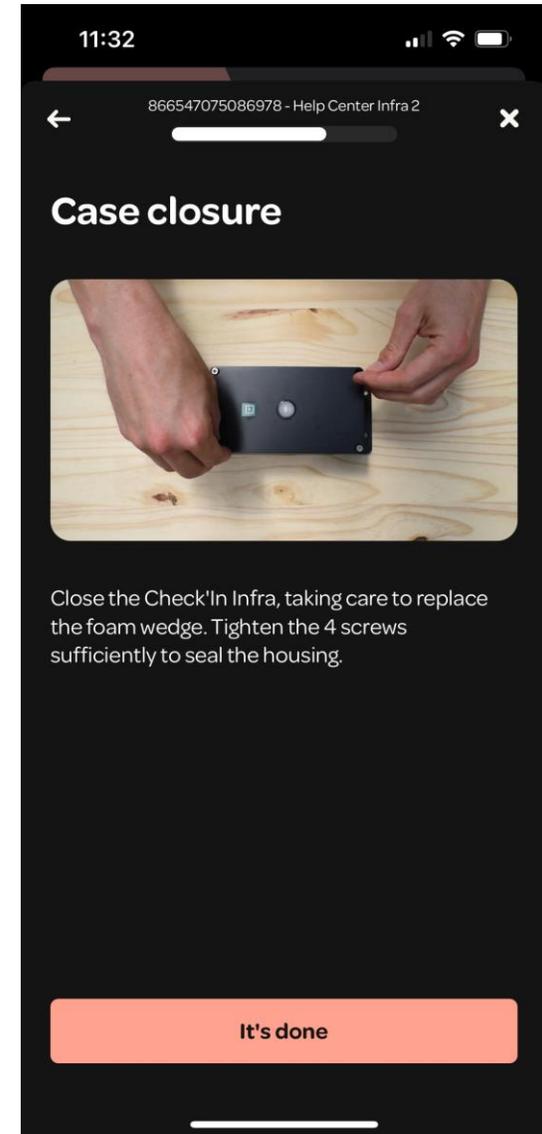
💡 You have the option to run the installation in the background to proceed with the installation of other Check'In Infra 2+ devices. Once the connection is established, the 📶 icon will turn green. Tap on the sensor card to resume the installation process.

## Step 8: Closing the Check'In Infra 2+

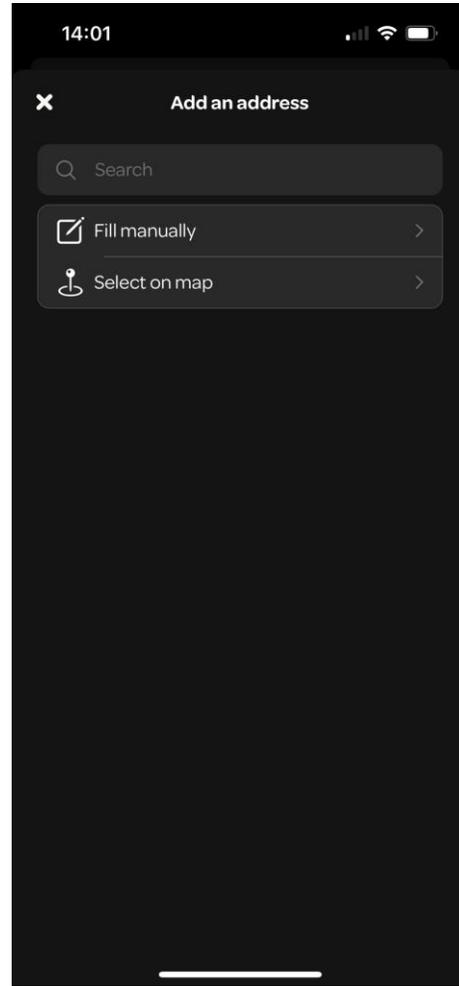
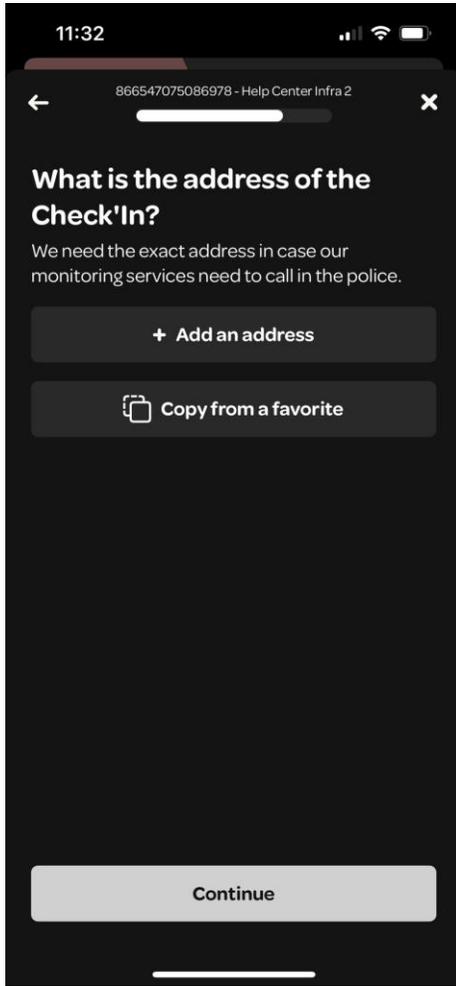
Close the Check'In Infra 2+ device as indicated in the application.

⚠️ When replacing the cover, make sure not to pinch the black flat cable.

⚠️ Also, make sure that the 4 cross screws are tightly secured to ensure the sealing of the device.



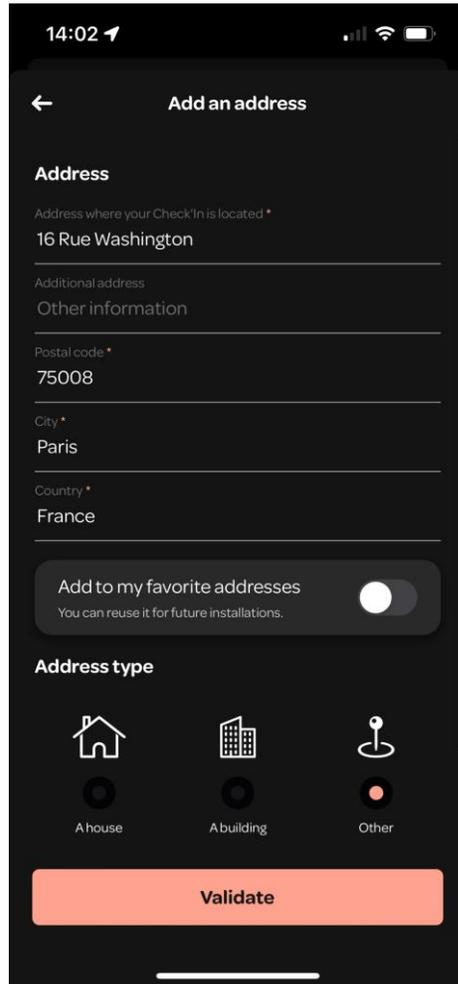
## Step 9: Adding the address



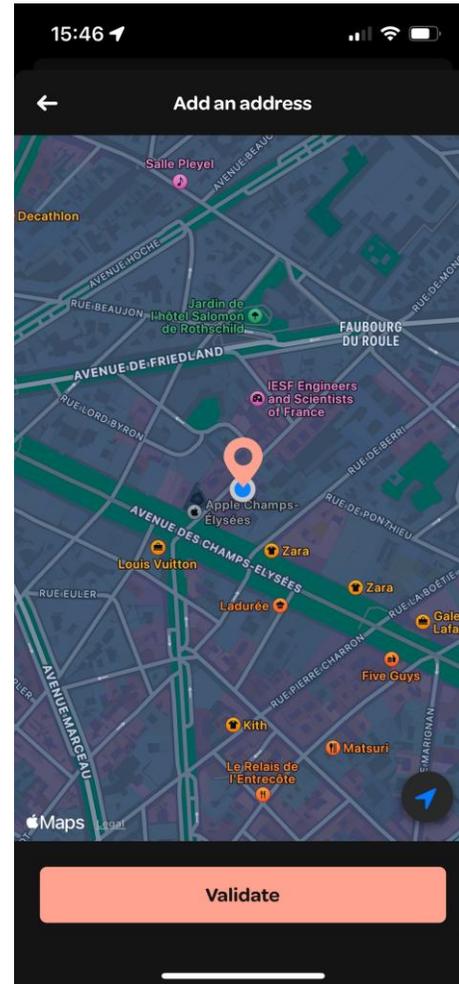
Once the previous steps are completed, tap on '+ **Add an address**' to indicate where the Check'In Infra 2+ is located (if a favorite address is already pre-registered, tap instead on '**Copy from a favorite**').

You can choose to fill in the address manually or select it on the map.

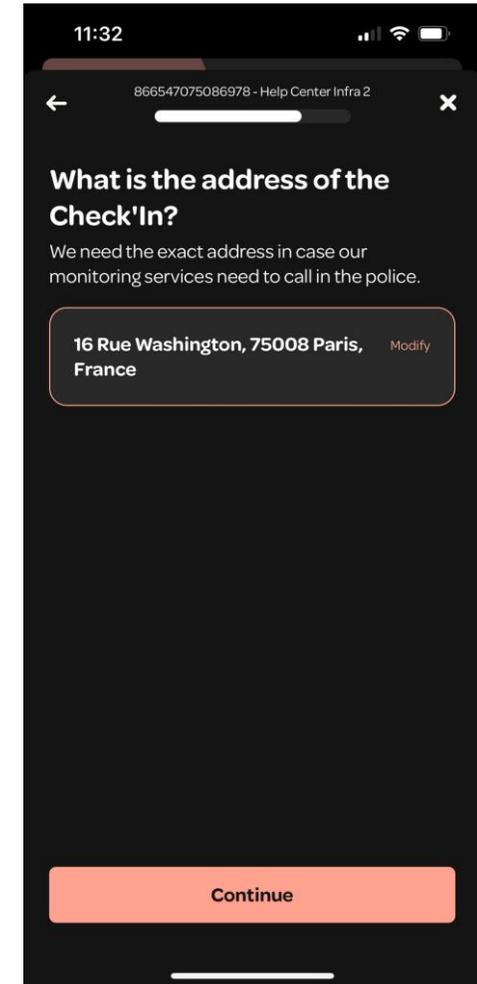
# Step 9: Adding the address



Enter the address manually

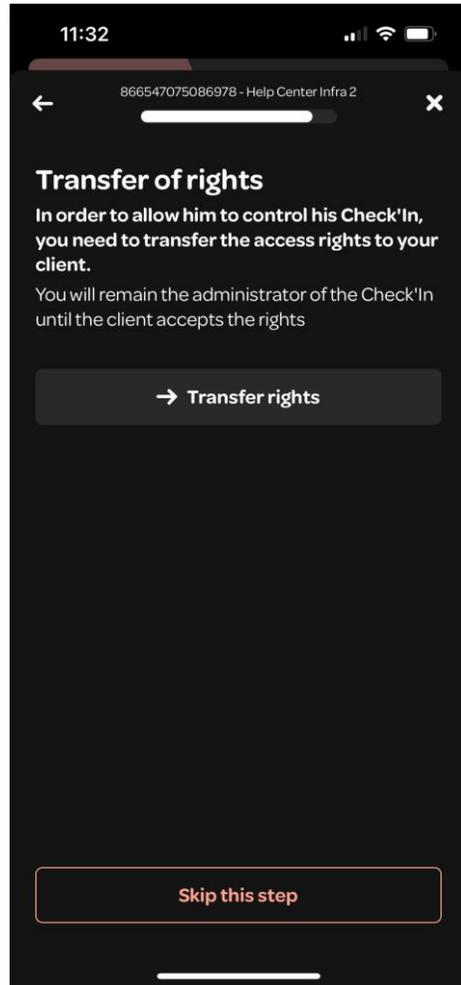


Or select the location on the map

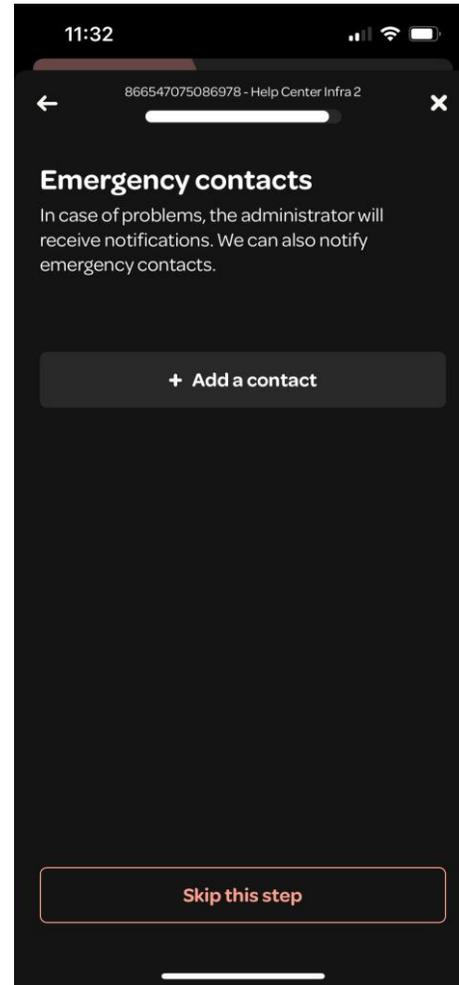


Then, tap on 'Continue'

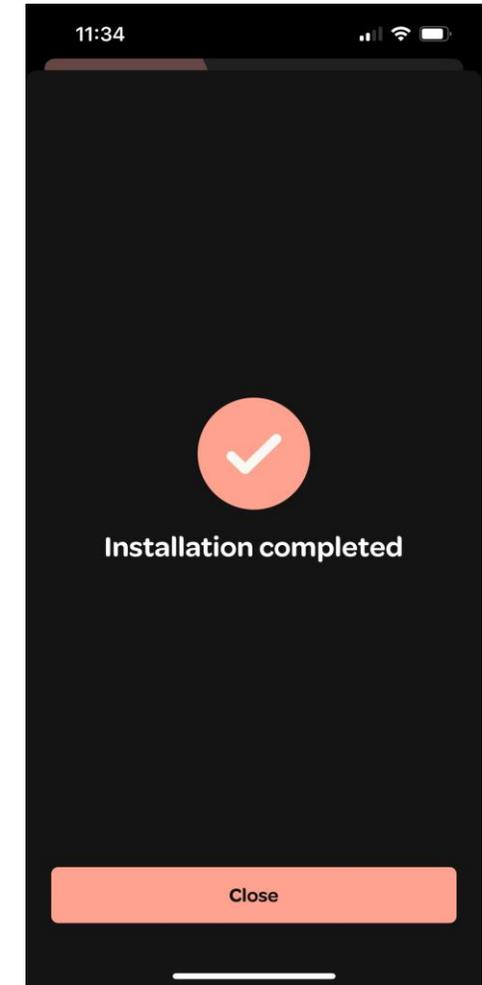
# Step 10: Final steps...



Tap on '**→ Transfer rights**' if you wish to transfer the rights to another person or skip the step by tapping on '**Skip this step**'



Tap on '**+ Add a contact**' if you wish to add an emergency contact or skip the step by tapping on '**Skip this step**'



The installation is complete!

## Step 11: Installation of the Check'In Infra 2+ in the infrastructure

It is now time to install the Check'In Infra 2+ in the infrastructure. To do this, place it about thirty centimeters from the entrance of the infrastructure, preferably vertically, with the light sensor facing downward.

Next, drill into the concrete at the level of the four outer holes of the device. Then, screw it into the infrastructure.



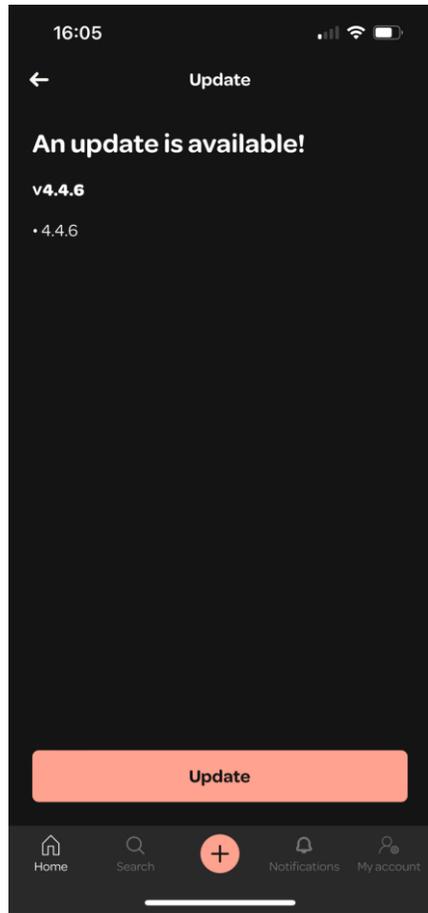
# Placement rules

Here are the rules to follow when installing a Check'In Infra 2+:

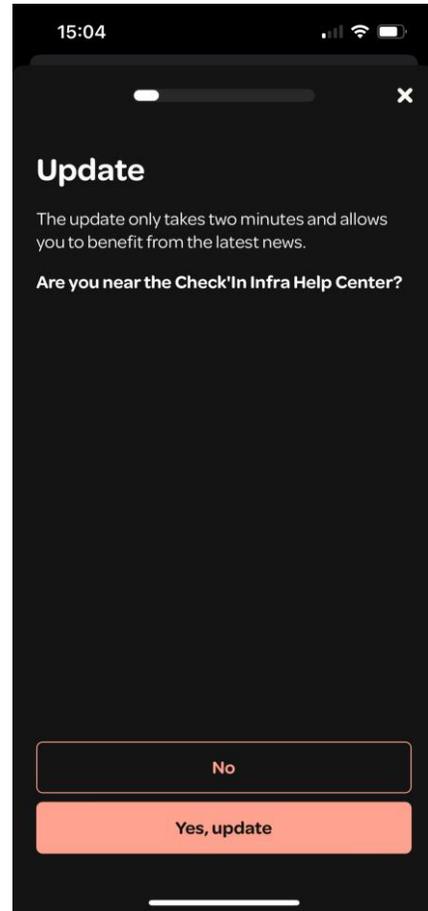
- The device must be placed about **30 cm** from the surface
- The device should not be obstructed by cable bundles or other obstacles that could create blind spots or block the light detection cell
- When placed **vertically**, the light detection cell (green square) must be facing **downward**
- When placed **horizontally**, the light detection cell (green square) must be positioned on **the right**
- The device must be perfectly attached to the concrete wall for proper vibration transmission

# Update of the Check'In Infra 2+ 1/3

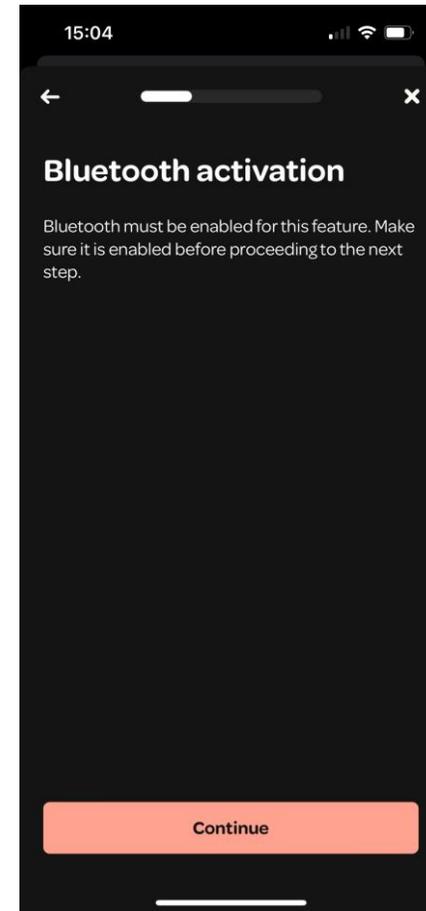
During the installation, if the Check'In Infra 2+ does not have the latest update, you will be prompted to update it.



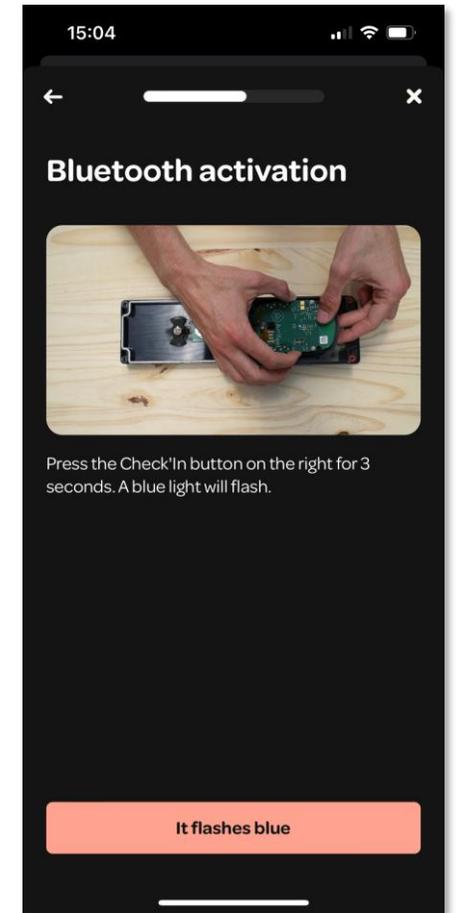
Tap on **'Update'**



Tap on **'Yes, update'**

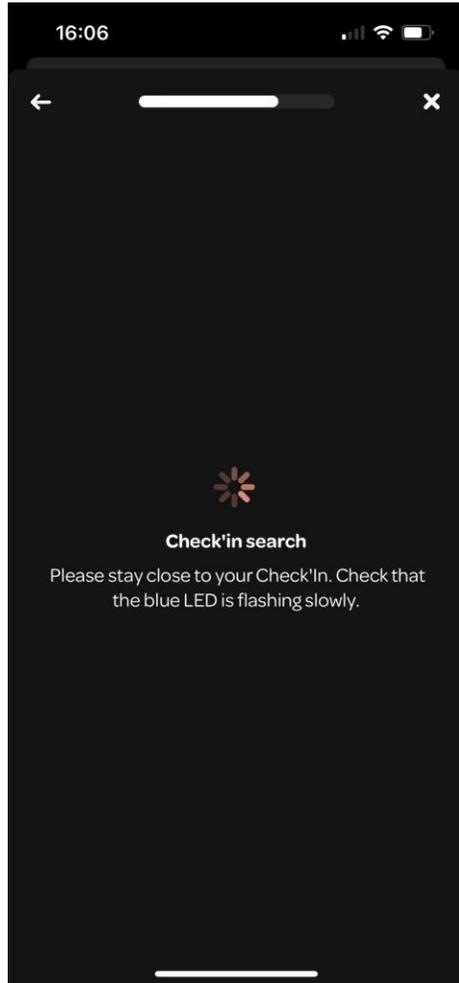


Turn on the Bluetooth on your phone, then tap on **'Continue'**

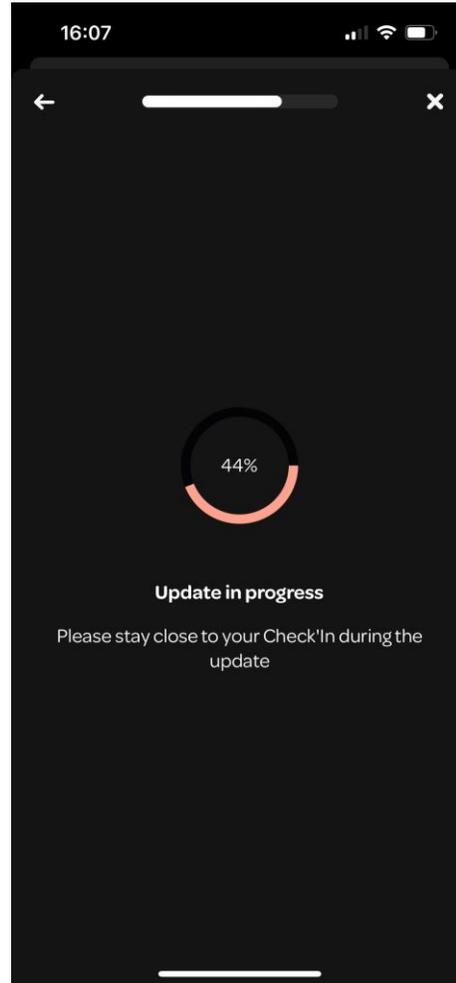


Press the button on the Check'In Infra 2+ for 3 seconds, then tap on **'It flashes blue'**

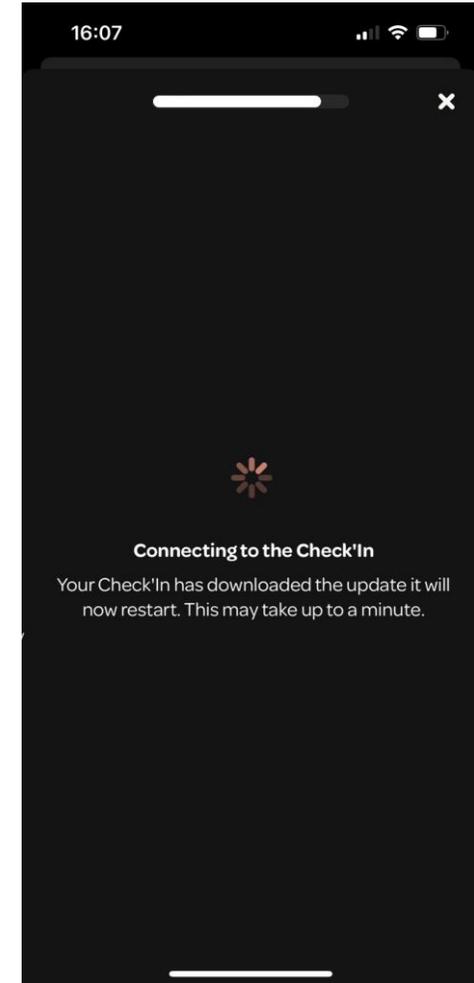
# Update of the Check'In Infra 2+ 2/3



The Check'In Infra 2+ connects to our server via your mobile phone



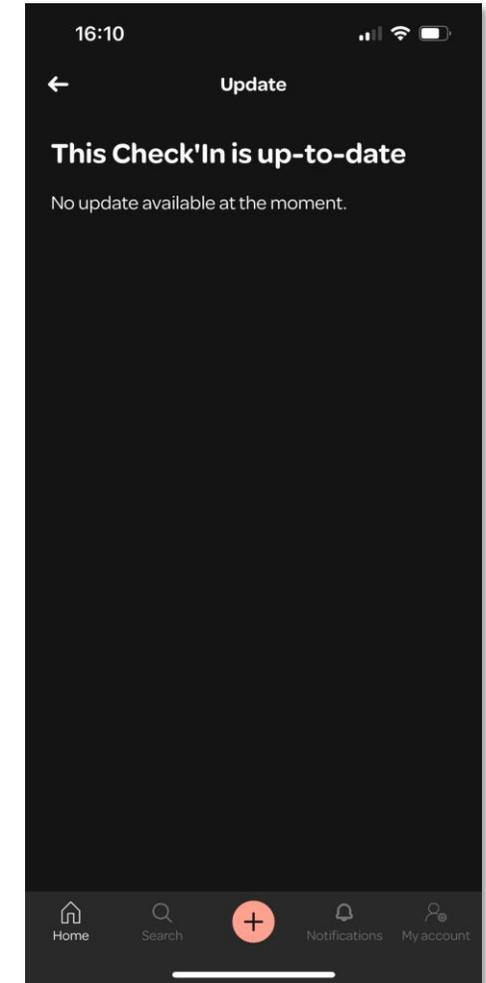
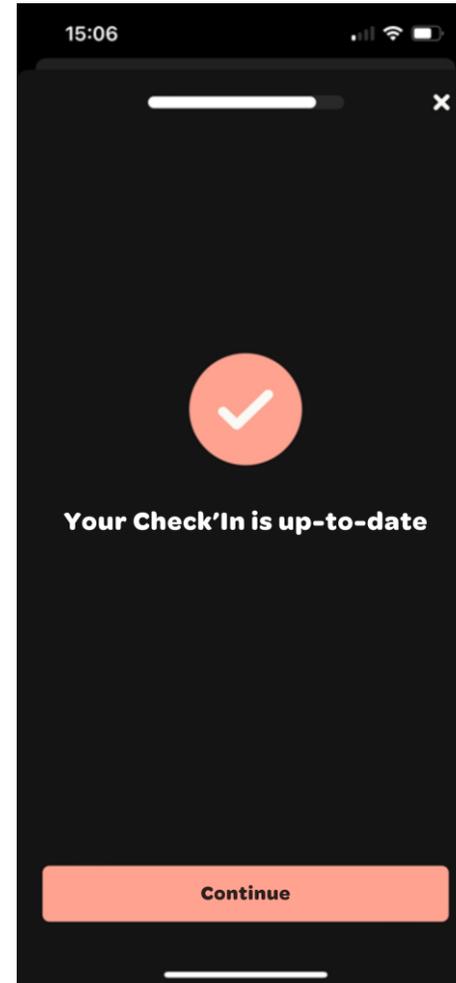
The update is starting



The Check'In Infra 2+ will restart once the update has been downloaded

# Update of the Check'In Infra 2+ 3/3

Once the Check'In Infra 2+ is updated, tap on '**Continue**'. The update is complete!



# Installation verifications

Once the installation of the Check'In Infra 2+ is complete, it is important to test it. During an opening, the Check'In Infra 2+ detects one of these combinations of parameters:

- Brightness + vibration + movement
- Brightness + vibration
- Movement + vibration
- Brightness + movement

The Check'In Infra 2+ then sends an alert to your phone to notify you of an intrusion.

⚠ For ease, it is recommended to complete the installation of the Check'In Infra 2+ and test it before installing it in its permanent location (for example, while you are at the office).

# Testing procedure at the office

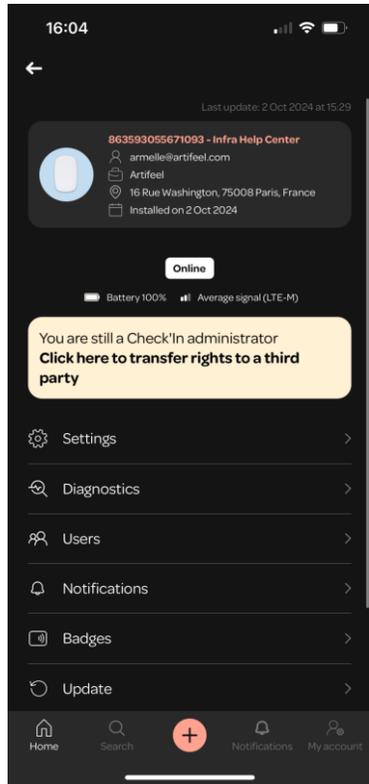
- 1 Place the Check'In Infra 2+ in a light-free area** (box, closet, drawer). Ensure that it is in dim light.
- 2 Wait for 2 minutes**. During this waiting time, make sure that the Check'In Infra 2+ does not experience any vibrations (do not move the box, do not bump the drawer...).
- 3 Open the container** where the Check'In Infra 2+ is located **wide open**.
- 4 Pass your hand over the motion sensor 5-6 times**. The LED on the Check'In Infra 2+ should light up red. If it does not, pass your hand over the sensor again.
- 5 Give a few **light taps**** on the Check'In Infra 2+.
- 6 After one minute, you will receive an **alert on your phone**** indicating that the Check'In Infra 2+ has detected an intrusion.

# On-site testing procedure

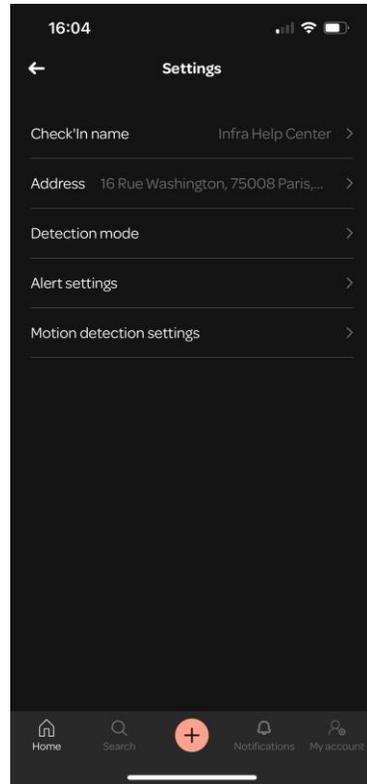
- 1** Once the Check'In Infra 2+ is installed in the infrastructure, **close the opening.**
- 2** **Wait 2 minutes.** During this waiting time, make sure that the Check'In Infra 2+ does not experience any vibrations (do not walk on the trapdoor, etc.).
- 3** Give the door a **tap.**
- 4** **Open the infrastructure wide open.**
- 5** **Move your hand 5-6 times over the motion sensor.**
- 6** After a minute, you will receive **an alert on your phone** indicating that the Check'In Infra 2+ has detected an intrusion.

# Modification of the detection mode

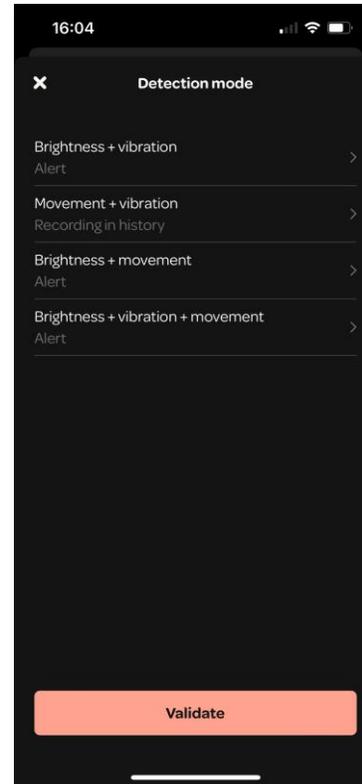
If the Check'In Infra 2+ triggers too many false alerts due to the detection of a combination of parameters, you can adjust its detection modes. After doing that, simply press the Check'In Infra 2+ button three times to force a connection with the Artifeel server, ensuring that the sensor updates with the new settings.



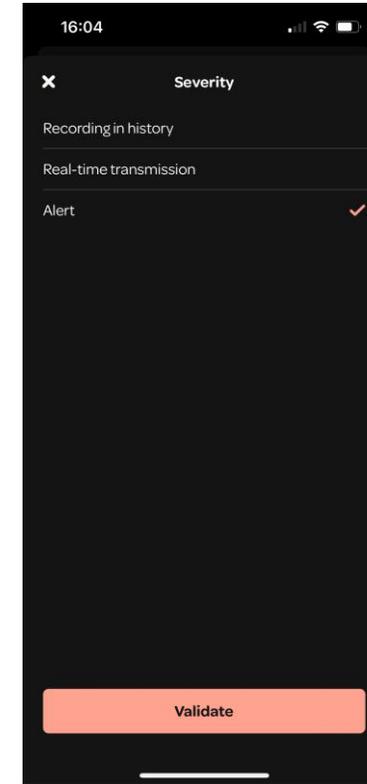
In the Check'In Infra 2+'s card, tap on '**Settings**'



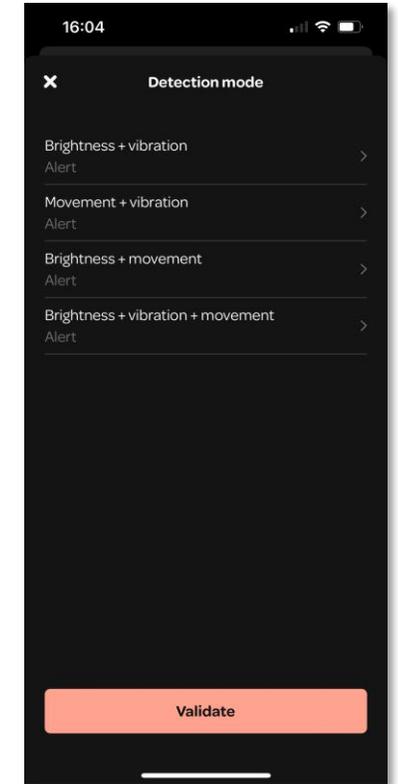
Tap on '**Detection mode**'



Select the situation of your choice



Select the severity of your preference



Tap on '**Validate**'

# Explanation of the Check'In Infra 2+'s LED's behaviors

LED's colour	Explanations
 <b>White</b> (the LED is blinking slowly)	The Check'In Infra 2+ is searching for a network connection
 <b>White</b> (the LED is blinking quickly, every 5 seconds)	The Check'In Infra 2+ is exchanging data with our server and your application
 <b>Blue</b>	The Bluetooth is activated
 <b>Green</b>	The Check'In Infra 2+ has detected a vibration (e.g., knocks against the door)
 <b>Red</b>	<ul style="list-style-type: none"><li>• The Check'In Infra 2+ is detecting movement</li><li>• The Check'In Infra 2+ is resetting</li></ul>

For more information about the Check'In Infra 2+, you can visit our Help Center at <https://support-pro.artifeel.com/hc/en-gb>

## Explanation of the Check'In Infra 2+'s button

<b>Button press</b>	<b>Action</b>
Single press	Stop of the siren (if the test mode is activated)
Triple press	The Check'In Infra 2+ is connecting to the server (the LED is blinking white)
Long press of 3 seconds	Bluetooth activation (the LED is blinking blue)
Long press of 9 seconds	Reset of the Check'In Infra 2+ (the LED lights up once in red)

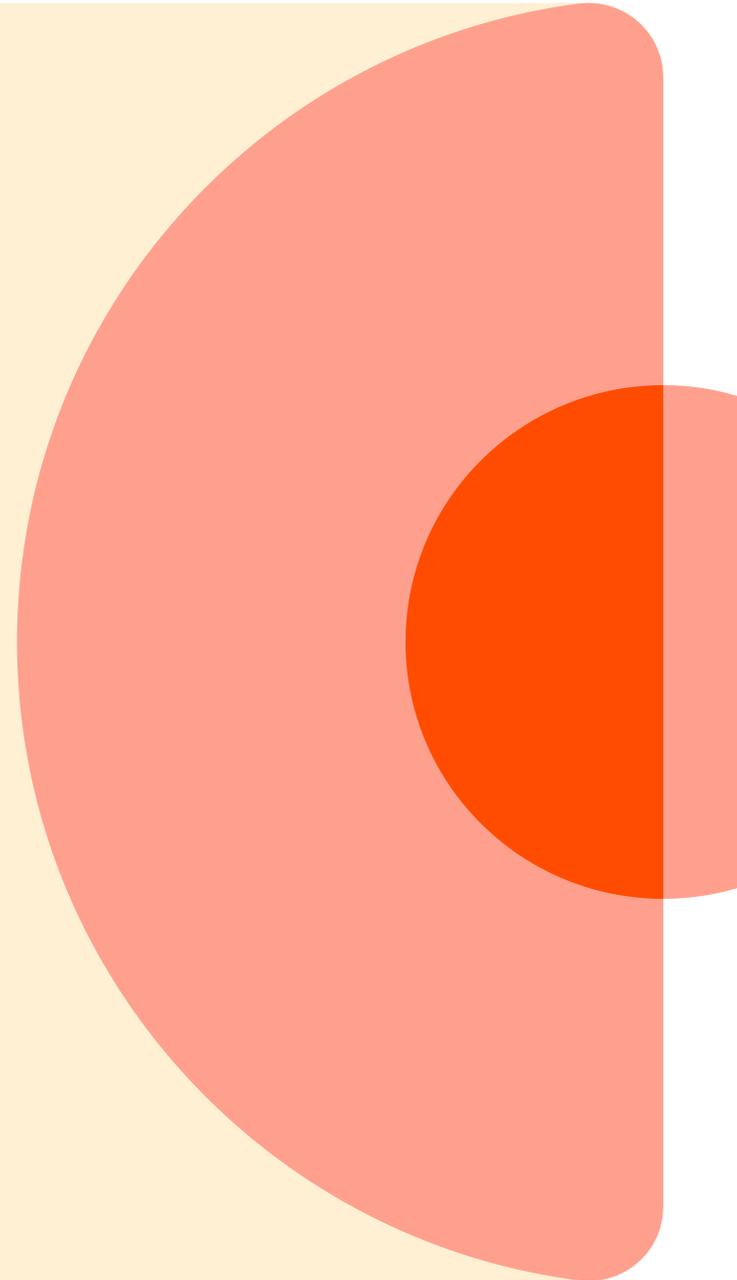
For more information about the Check'In Infra 2+, you can visit our Help Center at <https://support-pro.artifeel.com/hc/en-gb>

# Artifeel Support

**Phone:** +44 20 4571 0187

**Email:** [support@artifeel.com](mailto:support@artifeel.com)

**Help Center:** <https://support-pro.artifeel.com/hc/en-gb>



The logo for Artifeel features the word "Artifeel" in a dark blue, sans-serif font. A light blue circle is positioned behind the dot of the letter 'i'. Below the main name, the tagline "secure • smart • easy" is written in a smaller, dark blue, sans-serif font, with dots separating the words.

Artifeel  
secure • smart • easy

